

Warranty and service providers



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ABB Tool Service has a staff of highly trained, experienced and dedicated technicians and application specialists to support our customers in every aspect of their tooling needs.

The Tool Service department is capable of repairing all ABB tools, from small tools to large hydraulic pumps and crimping heads. The department is also responsible for warranty repairs and will supply a loaner tool when necessary.

For customers capable of repairing their own tools, Tool Service also sells the component parts. In addition, the department can provide the technical data and information required.

Other services include the calibration or certification of tools to meet applicable standards, including “in house” certification of tools for larger OEMs in conjunction with the ISO 9000 programs.

Corporate ABB Tool Service

8735 Hamilton Road, Southaven, MS 38671
Tel.: 662-342-1545 ext. 3930
1-800-284-8665
Fax: 662-393-3929

Centre de réparation hydraulique Uptown Ltée

1213 rue Tellier
Laval, Quebec H7C 2H1
Tel.: 450-728-1818
Fax: 450-667-8335

Huskie Repair Depots for battery-operated tools are:

INNOVA Quebec

1040 Boulevard Industriel
Granby, Quebec J2J 1A4
Tel.: 450-777-1240 ext.: 230
Fax: 450-372-9936
yfabre@xtirpa.com

PEFCO Ontario

1734 Finch Avenue
Pickering, Ontario L1V 1K4
Tel.: 905-427-9294
Fax: 904-427-0540
jmasonpefco@sympatico.ca

LINESTAR Utility Supply (4 branches)

British Columbia

17949 Roan Place
Surrey, British Columbia V3S 5K1
Tel.: 604-594-2701
Toll free: 1-866-594-2701
Fax: 604-594-2751
sales@linstar.ca

Alberta

1 – 1381 Hastings Crescent SE
Calgary, Alberta T2G 4C8
Tel.: 403-243-1900
Toll free: 1-877-248-6657
Fax: 403-243-2063
salesab@linstar.ca

Manitoba/Saskatchewan

1103 Keewatin Street
Winnipeg, Manitoba R2X 2Z3
Tel.: 204-783-9771
Fax: 204-783-8951

Ontario

Unit 2 – 7015 Ordan Dr.
Mississauga, Ontario L5T 1Y2
Tel.: 905-564-5344
Toll free: 1-844-564-5344
Fax: 905-564-5354

Note: For CEMBRE tools, please contact your sales representative.

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Limited warranty

ABB manufactures its tools to be free of defects in material and workmanship for the time specified below. Should any defect occur during the specified time period, ABB will repair or replace the tool at its option.

Limitations and exclusions

This warranty is in lieu of all other representations and expressed and implied warranties (including the implied warranties of merchantability and fitness for use) and under no circumstances shall ABB be liable for any incidental or consequential property damages or losses. This warranty is non-transferable and replacement of defective parts must be made at a facility designated by the manufacturer.

90 days

- Electronic alloy operated tools (printers, testers)
- Individual dies

1 year

- Pneumatic tools
- Cable cutters, strippers
- ID systems
- All NI-MH battery operated tools (Cembre)

2 years

- Mechanical hand tools with ratchet or Shure Stake® mechanism
- Hydraulic pumps (battery-operated tools included)

5 years

- Hydraulic tools (self-contained and remote heads)
- All LI-Ion battery-operated tools (Huskie)

Direct all inquiries to the ABB regional sales office in your area.